DiriGo
Powered by UMO™

Available On
GREATER PORTLAND
metro
Transit
Biddeford | Saco | Old Orchard Beach

City of
South Portland
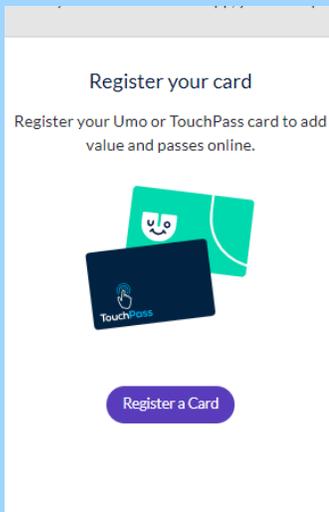BUS SERVICE

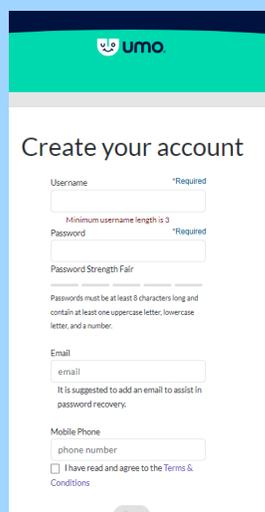# Pay your Fare using a DiriGo Pass Smartcard

Five easy steps to get started:

- Get your smartcard
  Visit DiriGoPass.org for info

- Register your Smartcard at Umopass.com

- Add Value to your Account:
  Online or participating locations
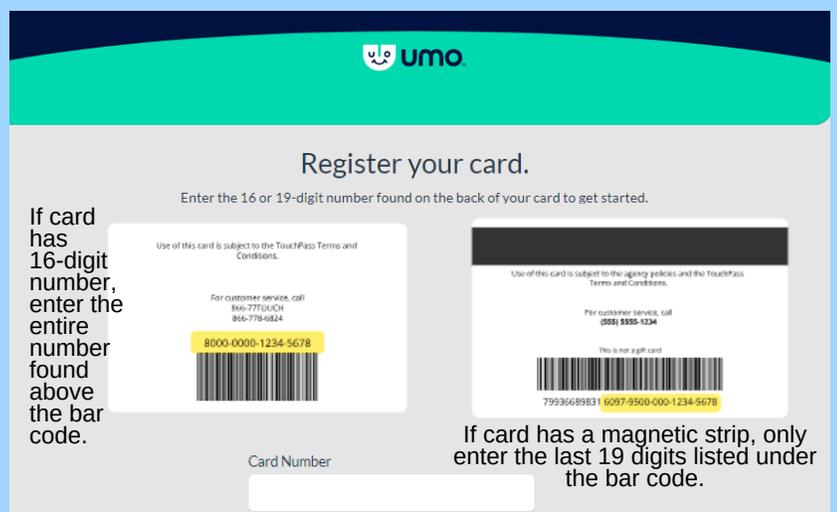
- Plan your trip

- Board the bus and go!

Register your DiriGo Pass Smartcard at Umopass.com

Register your card

Register your Umo or TouchPass card to add value and passes online.

Register a Card

A. Register your card or add value.

Create your account

Username *Required*

Minimum username length is 3

Password *Required*

Password Strength Fair

Passwords must be at least 8 characters long and contain at least one uppercase letter, lowercase letter, and a number.

Email

email

It is suggested to add an email to assist in password recovery.

Mobile Phone

phone number

☐ I have read and agree to the Terms & Conditions

B. Complete registration process.

Register your card.

Enter the 16 or 19-digit number found on the back of your card to get started.

If card has 16-digit number, enter the entire number found above the bar code.

Use of this card is subject to the TouchPass Terms and Conditions.

For customer service, call
866-77TOUCH
866-778-6824

8000-0000-1234-5678

Card Number

Use of this card is subject to the agency policies and the TouchPass Terms and Conditions.

For customer service, call
(555) 5555-1234

This is not a gift card

79936689831 6097-9500-000-1234-5678

If card has a magnetic strip, only enter the last 19 digits listed under the bar code.

C. Enter the number from the back of your DiriGo Pass Smartcard or sign in if you already have an account.

Do you have to register your DiriGo Pass Smartcard?

No, but if a DiriGo Pass Smartcard **is** registered and lost, the value on the card can be transferred to a new card. The value is lost if the card is not registered.

More information about UMO at: DiriGoPass.org | 1-833-272-7270

Add value to your DiriGo Pass Smartcard →

Add value to your Account (online)

After registering and logging into the account:

A. Click "Add Value or a pass" to account

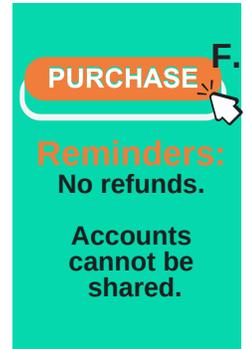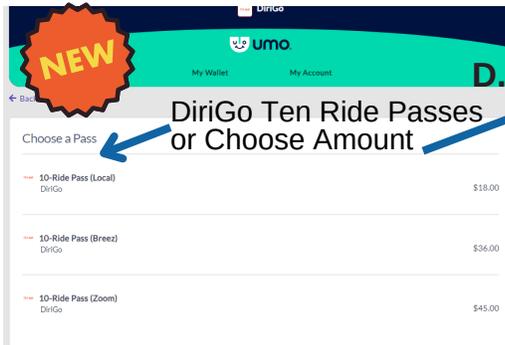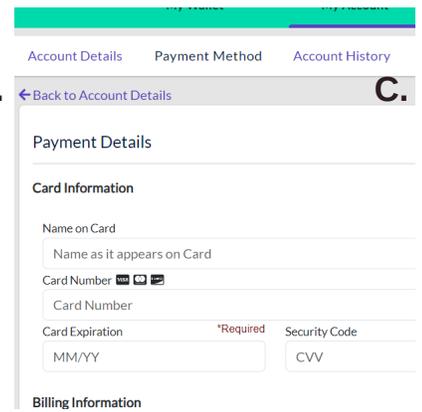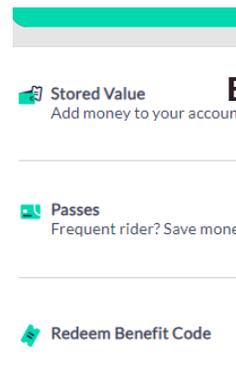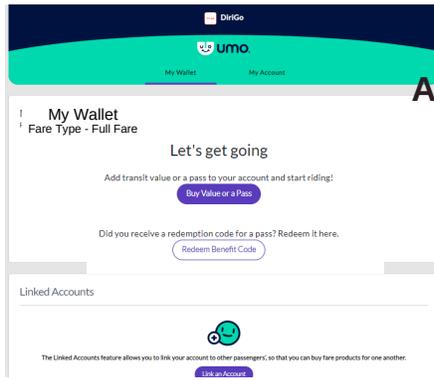**B**. Select "Stored Value" OR "Passes" or redeem benefit code

C. Add credit card information.

D. Pass Screen - Choose a Ten Ride Pass option*

OR

E. Choose amount to add value to your DiriGo Pass smartcard

F. Review screen before purchasing.

My Wallet
Fare Type - Full Fare

Let's get going

Add transit value or a pass to your account and start riding!

Buy Value or a Pass

Did you receive a redemption code for a pass? Redeem it here.

Redeem Benefit Code

Linked Accounts

The Linked Accounts feature allows you to link your account to other passengers, so that you can buy fare products for one another.

Link an Account

B.

Stored Value
Add money to your account

Passes
Frequent rider? Save money

Redeem Benefit Code

C.

Account Details   Payment Method   Account History

← Back to Account Details

Payment Details

Card Information

Name on Card

Name as it appears on Card

Card Number

Card Number

Card Expiration   *Required   Security Code

MM/YY   CVV

Billing Information

D.

Choose a Pass

10-Ride Pass (Local)
DiriGo $18.00

10-Ride Pass (Breez)
DiriGo $36.00

10-Ride Pass (Zoom)
DiriGo $45.00

DiriGo Ten Ride Passes or Choose Amount

Choose Amount   **E.**

$5.00

$10.00

$20.00

$30.00

$60.00

F.

PURCHASE

Reminders:
No refunds.

Accounts cannot be shared.

*Purchase of Ten Ride Passes does not qualify for fare-capping benefits

Add value to your account at participating sales locations:

You can stop by a reload location and use cash or a credit/debit card to add value to your DiriGo Pass Smartcard. Choose either the DiriGo Pass Smartcard or Mobile App. It's not possible to have both options with one email address.Lost DiriGo Pass smartcards are $5 to replace.

List of participating agencies:
- Metro's Downtown transit hub - 21 Elm St., Portland
- Saco Transportation Center, 138 Main St.
- South Portland City Hall, 25 Cottage Rd., South Portland, Finance Department

Add value to your
DiriGo Pass Smartcard
at these participating locations:
CVS, Walgreens, and 7-Eleven locations.

How much does it cost to ride the bus?
- Local Service Full Fare: $2.00; Reduced Fare: $1.00
- Express Service: $4.00; Reduced Fare: $2.00*
- ZOOM (BSOOB only): $5; Reduced Fare $2.50*
  *Seniors (65+); Veterans; Youth (6-18);
    Persons with Disabilities; Medicare Holders -w/valid ID

Is Cash still accepted?
Yes, cash (exact change) is still accepted; but, paying with a DiriGo Pass, instead of cash, includes 90 Minute Pass and Fare-Capping benefits.

90-Minute Pass
A passenger using a DiriGo Pass smartcard to ride can scan their phone or tap their card and ride for 90 minutes.

No need to ask for a transfer. Passengers paying cash will need to pay again when boarding a second bus.

Fare-Capping
Fare capping allows for frequent travel and financial flexibility. It provides the benefits of a multi-ride discounted pass without having to pay up-front costs. When you use your DiriGo Pass smartcard you can load small amounts of value into your account whenever you want.

Riders get credit for every trip they take until they reach a daily or monthly "fare cap." After reaching the cap all rides are free for the month or day. This "pay as you go" approach improves affordability and equity in the cost of using transit. It allows all riders using the DiriGo Pass smartcard or the mobile app equal access to discounts. Riders pay only for what they use.

Please note: Purchase of Ten Ride passes do not qualify for fare-capping benefits.